



**Western New York Regional Planning  
Consortiums (WNY RPC)  
Directory of Adult  
Home and Community Based Services (HCBS)  
Providers  
(Updated March 2018)**

# Western New York RPC Region HCBS Providers

The WNY RPC Region is comprised of Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, and Wyoming Counties. Please note that organizations may provide services in counties outside of the WNY region.

This information was taken from <https://www.omh.ny.gov/omhweb/bho/provider-designation.html>. See pages at the end of this listing for definitions of services,

Information regarding contact individuals was provided by organizations. Information is current as of March 1, 2018.

**Company Name:** Buffalo Federation of Neighborhood Centers (BFNC)  
**Counties Served:** Erie  
**Services:** PSR, Habilitation  
**Contact Person:** Chandra Redfern  
**E-Mail:** credfern@bfnc.org  
**Phone:** 716-852-5065, ext. 101  
**Website Address:** www.bfnc.org

**Company Name:** Baker Victory Services  
**Counties Served:** Erie  
**Services:** PSR, Habilitation, Pre-Vocational Services, Intensive Supported Employment, Ongoing Supportive Employment, Education Support Services  
**Contact Person:** Sharon Cavanaugh  
**E-Mail:** Scavanaugh@bakervictoryservices.org  
**Phone:** 716-828-7038  
**Website Address:** www.bakervictoryservices.org

**Company Name:** BestSelf Behavioral Health  
**Counties Served:** Erie  
**Services:** CPST, PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Transitional Employment, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services, Empowerment Services  
**Contact Person:** Julie Weber  
**E-Mail:** jweber@bestselfwny.org  
**Phone:** 716-822-2117, ext. 244  
**Website Address:** www.bestselfwny.org

**Company Name:** Cattaraugus Rehabilitation Center  
**Counties Served:** Cattaraugus

Services: CPST, PST, Habilitation, Family Support & Training, Pre-Vocational Services, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services  
Contact Person: Kaylin Gunther  
E-Mail: kgunther@rehabcenter.org  
Phone: 716-375-4747  
Website Address: www.rehabcenter.org

**Company Name:** Compeer, Inc.  
Counties Served: Cattaraugus – See Directions in Independent Living; Chautauqua – see STEL; Erie – See Compeer Buffalo; Niagara – see MHA in Niagara County  
Website Address: www.compeer.org

**Company Name:** Compeer of Greater Buffalo  
Counties Served: Erie  
Services: Empowerment Services  
Contact Person: Tim Boling  
E-Mail: tim@compeerbuffalo.org  
Phone: 716-883-3331  
Website Address: [www.compeerbuffalo.org](http://www.compeerbuffalo.org)

**Company Name:** The Dale Association  
Counties Served: Niagara  
Services: Family Support & Training, Education Support Services, Empowerment Services  
Contact Person: Angel Pletcher  
E-Mail: Angel.pletcher@daleassociation.org  
Phone: 716-433-1937, ext. 206  
Website Address: www.daleassociation.org

**Company Name:** Directions in Independent Living  
Counties Served: Cattaraugus  
Services: PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services, Empowerment Services  
Contact Person: Sue Hannon  
E-Mail: suehannon@oleanilc.org  
Phone: 716-373-4602  
Website Address: www.oleanilc.org

**Company Name:** Elmira Psychiatric Center  
Counties Served: Allegany

Services: Empowerment Services  
Contact Person: Karen Patterson  
E-Mail: Karen.patterson@omh.ny.gov  
Phone: 607-737-4737  
Website Address: n/a

**Company Name:** Endeavor Health Services, Inc.  
Counties Served: Erie  
Services: PSR, Habilitation  
Contact Person: Dawn Skowronski  
E-Mail: dskowronski@ehsny.org  
Phone: 716-895-6700  
Website Address: www.ehsny.org

**Company Name:** Finger Lakes Parent Network, Inc.  
Counties Served: Allegany  
Services: Family Support & Training, Pre-Vocational Services, Transitional Employment, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services  
Contact Person: Joyce Karl  
E-Mail: jkarl@flpn.org  
Phone: 607-333-4502  
Website Address: www.flpn.org

**Company Name:** Genesee County Mental Health Services  
Counties Served: Genesee  
Services: CPST, PSR, Habilitation, Family Support & Training  
Contact Person: Grace Granata  
E-Mail: grace.granata@co.genesee.ny.us  
Phone: 585-344-1421  
Website Address: <http://co.genesee.ny.us/departments/mentalhealth/index.php>

**Company Name:** Housing Options Made Easy, Inc.  
Counties Served: Allegany, Cattaraugus, Chautauqua, Erie  
Services: **varies by county:** PSR, Habilitation, Short Term Crisis Respite, Pre-vocational Services, Education Support Services, Empowerment Services  
Contact Person: Breanna Walid-Halla  
E-Mail: Breanna.walid@housingoptions.org  
Phone: 716-532-5508  
Website Address: [www.wnyhousingoptions.org](http://www.wnyhousingoptions.org)

**Company Name:** Jewish Family Services of Buffalo & Erie County  
Counties Served: Erie

Services: Prevocational Services, Intensive Supported Employment, On-going Supported Employment  
Contact Person: Peter Scott  
E-Mail: PScott@jfsbuffalo.org  
Phone: 716-883-1914  
Website Address: www.jfsbuffalo.org

**Company Name: Mental Health Association of Chautauqua**  
Counties Served: Chautauqua  
Services: Empowerment Services  
Contact Person: Kia Briggs  
E-Mail: kia@mhachautauqua.org  
Phone: 716-661-9044  
Website Address: www.mhachautauqua.org

**Company Name: Mental Health Association of Genesee & Orleans Counties**  
Counties Served: Genesee, Orleans  
Services: PSR, Habilitation, Family Support & Training, Empowerment Services  
Contact Person: Thomas Christensen  
E-Mail: rchristensen@mhago.org  
Phone: 585-344-2611  
Website Address: www.mhago.org

**Company Name: Mental Health Association in Niagara County, Inc.**  
Counties Served: Niagara  
Services: PSR, Habilitation, Empowerment Services  
Contact Person: Cheryl Blacklock  
E-Mail: cablacklock@mhanc.com  
Phone: 716-433-3780  
Website Address: www.mhanc.com

**Company Name: Mental Health Association of Rochester/Monroe County, Inc.**  
Counties Served: Wyoming  
Services: PSR, Habilitation, Empowerment Services  
Contact Person: Cindi Licata  
E-Mail: clicata@mharochester.org  
Phone: 585-325-3145, ext. 113  
Website Address: www.mharochester.org

**Company Name: NYS ARC Chautauqua County Chapter aka The Resource Center**

Counties Served: Chautauqua  
Services: CPST, PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Transitional Employment, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services, Empowerment Services  
Contact Person: Jennifer Gesing  
E-Mail: Jennifer.gesing@resourcecenter.org  
Phone: 716-661-1059  
Website Address: www.resourcecenter.org

**Company Name:** New Direction Youth and Family Services  
Counties Served: Allegany, Cattaraugus, Erie, Niagara  
Services: **varies by county:** CPST, PSR, Habilitation, Family Support & Training, Education Support Services  
Contact Person: Sarah Taylor  
E-Mail: staylor@ndyfs.org  
Phone: 716-474-8293  
Website Address: [www.fosteringgood.org](http://www.fosteringgood.org)

**Company Name:** Niagara County Department of Mental Health  
Counties Served: Niagara  
Services: CPST  
Contact Person: Jodi McKay  
E-Mail: Jodi.McKay@niagaracounty.com  
Phone: 716-285-3519  
Website Address: www.niagaracounty.com/Departments/mental-health-services

**Company Name:** Niagara Falls Memorial Medical Center  
Counties Served: Niagara  
Services: Family Support & Training  
Contact Person: Sanjay Chadha  
E-Mail: Sanjay.Chadha@nfmcmc.org  
Phone: 716-278-4554  
Website Address: nfmcmc.org/programs-services/behavioral-health.php

**Company Name:** Restoration Society, Inc.

Counties Served: Erie, Genesee, Niagara  
Services: **varies by county:** PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Intensive Supported Employment, Ongoing Supported Employment, Education Support Services, Empowerment Services  
Contact Person: Fran Gullo  
E-Mail: fgullo@rsiwny.org  
Phone: 716-884-5216, ext. 407  
Website Address: www.rsiwny.org

**Company Name: Southern Tier Environments for Living, Inc. (STEL)**  
Counties Served: Allegany, Cattaraugus, Chautauqua  
Services: PSR, Habilitation  
Contact Person: Gina Ward  
E-Mail: Wardg@stel.org  
Phone: 716-484-1526  
Website Address: www.stel.org

**Company Name: Spectrum Human Services**  
Counties Served: Erie, Wyoming  
Services: CPST, PSR, Empowerment  
Contact Person: Central Intake  
E-Mail: intake@shswny.org  
Phone: 716-539-5500  
Website Address: www.shswny.org

**Company Name: Transitional Services, Inc.**  
Counties Served: Erie  
Services: PSR, Habilitation, Pre-Vocational Services, Intensive Supportive Employment, Ongoing Supported Employment, Education Support Services, Empowerment Services  
Contact Person: Donna Crawford  
E-Mail: dcrawford@tsiwny.org  
Phone: 716-819-1756  
Website Address: www.tsiwny.org

**Company Name: Venture Forthe**

Counties Served: Cattaraugus, Chautauqua, Erie, Niagara, Orleans  
Services: **varies by county:** CPST, PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Intensive Supported Employment, Ongoing Supported Employment, Empowerment Services, Education Support Services  
Contact Person: Chris Roche  
E-Mail: croche@ventureforthe.co  
Phone: 716-285-8070, ext. 110  
Website Address: www.ventureforthe.com

**Company Name: United Cerebral Palsy of Niagara dba Empower**  
Counties Served: Niagara  
Services: Pre-Vocational Services, Intensive Employment Services, Ongoing Supported Employment, Education Support Services  
Contact Person: Kim Kiely  
E-Mail: kkiely@empower-wny.org  
Phone: 716-260-1791, ext. 207  
Website Address: www.empower-wny.org

**Company Name: Western New York Independent Living, Inc.**  
Counties Served: Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming  
Services: PSR, Habilitation, Family Support & Training, Pre-Vocational Services, Empowerment Services  
Contact Person: Katrina Jacobi  
E-Mail: kjacobi@wnyil.org  
Phone: 716-836-0822  
Website Address: www.wnyil.org

## Definitions for Home and Community Based Services:



HCBS are only available to clients that are enrolled in a HARP or an HIV SNP after they have undergone a brief assessment using the New York State Community Mental Health Assessment and the assessment has indicated that they are eligible and for which services.

**PsychoSocial Rehab (PSR)** services are designed to assist the individual with compensating for or eliminating functional deficits and interpersonal and/or environmental barriers associated with their behavioral health condition (i.e., SUD and/or mental health). Activities included must be intended to achieve the identified goals or objectives as set forth in the individual's Service Plan. The intent of PSR is to restore the individual's functional level to the fullest possible (i.e., enhancing SUD resilience factors) and as necessary for integration of the individual as an active and productive member of his or her family, community, and/or culture with the least amount of ongoing professional intervention.

**Community Psychiatric Support and Treatment (CPST)** includes time-limited goal-directed support and solution-focused interventions intended to achieve identified person-centered goals or objectives as set forth in the individual's Plan of Care and CPST Individual Service Plan. The following activities under CPST are designed to help individuals with serious mental illness to achieve stability and functional improvement in the following areas: daily living, finances, housing, education, employment, personal recovery and/or resilience, family and interpersonal relationships and community integration. CPST is designed to provide mobile treatment and rehabilitation services to individuals who have difficulty engaging in site-based programs who can benefit from off-site rehabilitation or who have not been previously engaged in services, including those who had only partially benefited from traditional treatment or might benefit from more active involvement of their family of choice in their treatment.

**Intensive Crisis Respite (ICR)** is a short-term, residential care and clinical intervention strategy for individuals who are facing a behavioral health crisis, including individuals who are suicidal, express homicidal ideation, or have a mental health or co-occurring diagnosis and are experiencing acute escalation of mental health symptoms. In addition, the person must be able to contract for safety.

Individuals in need of ICR are at imminent risk for loss of functional abilities, and may raise safety concerns for themselves and others without this level of care. The immediate goal of ICR is to provide supports to help the individual stabilize and return to previous level of functioning or as a step-down from inpatient hospitalization.

**Short-term Crisis Respite** is a short-term care and intervention strategy for individuals who have a mental health or co-occurring diagnosis and are experiencing challenges in daily life that create risk for an escalation of symptoms that cannot be managed in the individual's home and community environment without onsite supports including:

- A mental health or co-occurring diagnosis and are experiencing challenges in daily life that create imminent risk for an escalation of symptoms and/or a loss of adult role functioning but who do not pose an imminent risk to the safety of themselves or others
- A challenging emotional crisis occurs which the individual is unable to manage without intensive assistance and support
- When there is an indication that an individual's symptoms are beginning to escalate

Referrals to Crisis Respite may come from the emergency room, the community, self-referrals, a treatment team, or as part of a step-down plan from an inpatient setting. Crisis respite is provided in site-based residential settings. Crisis Respite is not intended as a substitute for permanent housing arrangements.

**Habilitation services** are provided on a 1:1 basis and are designed to assist individuals with a behavioral health diagnosis (i.e. SUD or mental health) in acquiring, retaining and improving skills such as

communication, self-help, domestic, self-care, socialization, fine and gross motor skills, mobility, personal adjustment, relationship development, use of community resources and adaptive skills necessary to reside successfully in home and community-based settings.

These services assist individuals with developing skills necessary for community living and, if applicable, to continue the process of recovery from an SUD disorder. Services include things such as: instruction in accessing transportation, shopping and performing other necessary activities of community and civic life including self-advocacy, locating housing, working with landlords and roommates and budgeting. Services are designed to enable the participant to integrate full into the community and ensure recovery, health, welfare, safety and maximum independence of the participant.

**Empowerment Services/Peer Supports** Peer Support services are peer-delivered services with a rehabilitation and recovery focus. They are designed to promote skills for coping with and managing behavioral health symptoms while facilitating the utilization of natural resources and the enhancement of recovery-oriented principles (e.g. hope and self-efficacy, and community living skills). Peer support uses trauma-informed, non-clinical assistance to achieve long-term recovery from a behavioral health disorder.

Activities included must be intended to achieve the identified goals or objectives as set forth in the individual's individualized service plan, which delineates specific goals that are flexibly tailored to the participant and attempt to utilize community and natural supports. The intent of these activities is to assist individuals in initiating recovery, maintaining recovery, and enhancing the quality of personal and family life in long-term recovery.

The structured, scheduled activities provided by this service emphasize the opportunity for peers to support each other in the restoration and expansion of the skills and strategies necessary to move forward in recovery. Individuals providing these services will do so through the paradigm of the shared personal experience of recovery.

**Family Support and Training:** Training and support necessary to facilitate engagement and active participation of the family in the treatment planning process and with the ongoing instruction and reinforcement of skills learned throughout the recovery process. This service is provided only at the request of the individual. A person-centered or person-directed, recovery oriented, trauma-informed approach to partnering with families and other supporters to provide emotional and information support, and to enhance their skills so that they can support the recovery of a family member with a substance use disorder/mental illness. The individual, his or her treatment team and family are all primary members of the recovery team.

For purposes of this service, "family" is defined as the persons who live with or provide care to a person served on the waiver and may include a parent, spouse, significant other, children, relatives, foster family, or in-laws. "Family" does not include individuals who are employed to care for the participant.

Training includes instruction about treatment regimens, elements, recovery support options, recovery concepts, and medication education specified in the Individual Service Plan and shall include updates, as necessary, to safely sustain the participant at home and in the community. All family support and training must be included in the individual's service plan and for the benefit of the Medicaid covered participant.

**Pre-vocational services** are time-limited services that prepare an individual for paid or unpaid employment. This service specifically provides learning and work experiences where the individual with mental health and/or disabling substance use disorders can develop general, non-job-task-specific strengths and soft skills that contribute to employability in competitive work environment as well as in the integrated community settings. Pre-vocational services occur over a defined period of time and with

specific person centered goals to be developed and achieved, as determined by the individual and his/her employment specialist and support team and ongoing person-centered planning process as identified in the individual's person-centered Plan of Care, Pre-vocational services provide supports to individuals who need ongoing support to learn a new job and/or maintain a job in a competitive work environment or a self-employment arrangement. The outcome of this pre-vocational activity is documentation of the individual's stated career objective and a career plan used to guide individual employment support.

**Transitional Employment Services:** This service is designed to strengthen the individual's work record and work skills toward the goal of achieving assisted or unassisted competitive employment at or above the minimum wage paid by the competitive sector employer. This service provided, instead of intensive supported employment, only when the individual specifically chooses this service and may only be provided by clubhouse, psychosocial club program, OASAS recovery center, or agency previously in receipt of a BH HCBS designation for this service. This service specifically provides learning and work experiences where the individual with behavioral health and/or substance use disorders can develop general, non-job-task-specific strengths and soft skills that contribute to employability in the competitive work environment in integrated community settings paying at or above minimum wage.

The outcome of this activity is documentation of the individual's stated career objective and a career plan used to guide individual employment support.

**Intensive Supported Employment:** ISE services that assist recovering individuals with MH/SUDs to obtain and keep competitive employment. These services consist of intensive supports that enable individuals to obtain and keep competitive employment at or above the minimum wage. This service uses evidence based principles of the Individual Placement and Support (IPS) model.

Individual employment support services are individualized, person-centered services that provide support to individuals who need ongoing support to learn a new job and maintain a job in a competitive employment or self-employment arrangement. Individuals in a competitive employment arrangement receiving Individual Employment Support Services are compensated at or above the minimum wage and receive not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by individuals without disabilities. The outcome of this activity is documentation of the individual's stated career objective and a career plan used to guide individual employment support.

**On-Going Supported Employment:** This service is provided after an individual successfully obtains and becomes oriented to competitive and integrated employment.

Ongoing follow-along support is available for an indefinite period as needed by the individual to maintain their paid competitive employment position. Individual employment support services are individualized, person centered serviced providing supports to individuals who need ongoing support to learn a new job and maintain a job in a competitive employment or self-employment arrangement. Individuals in a competitive employment arrangement receiving Individual Employment Support Services are compensated at or above the minimum wage and receive not less than the customary wage and level of benefits paid by the employer for the same or similar work performed by other individuals without disabilities.

**Educational Support Services:** Education Support Services are provided to assist individuals with mental health or substance use disorders who want to start or return to school or formal training with a goal of achieving skills necessary to obtain employment. Education Support Services consist of special education and related services as defined in Sections (22) and (25) of the Individuals with Disabilities Education Improvement Act of 2004 (IDEA) (20 U.S.C. 1401 et seq.), to the extent to which they are not available under a program funded by IDEA or available for funding by the NYS Adult Career & Continuing

Education Services Office of Vocational Rehabilitation (ACCES-VR) (The Vocational Rehabilitation component (ACCES-VR) encompasses many of the services that were previously part of Vocational and Educational Services for Individuals with Disabilities, or VESID).

Education Support Services may consist of general adult educational services such as applying for and attending community college, university or other college-level courses. Services may also include classes, vocational training, and tutoring to receive a Test Assessing Secondary Completion (TASC) diploma, as well as support to the individual to participate in an apprenticeship program.

Supported education may include the a component of motivational Interviewing to facilitate and engage the person in identifying their intrinsic motivation in order to activate the choice of going forward in an educational program to increase the opportunity to obtain a job of their choosing.

## HCBS Available by County in the WNY RPC Region

SERVICES	Allegany	Cattaraugus	Chautauqua	Erie	Genesee	Niagara	Orleans	Wyoming
CPST		x	x	x	x	x	x	x
PSR	x	x	x	x	x	x	x	x
Habilitation	x	x	x	x	x	x	x	x
Family Support & Training	x	x	x	x	x	x	x	x
Short Term Crisis		x	x	x				
Intensive Crisis Respite								
Pre-Vocational Services	x	x	x	x	x	x	x	x
Transition Employment	x		x	x		x		
Intensive Supported Employment	x	x	x	x	x	x		
Ongoing Supported Employment	x	x	x	x	x	x		
Education Support	x	x	x	x	x	x	x	x
Empowerment Services	x	x	x	x	x	x	x	x

## HCBS Available by Category in the WNY RPC Region

**CPST**

BestSelf  
 Cattaraugus Rehabilitation  
 Genesee Co DMH  
 Spectrum  
 The Resource Center  
 New Directions  
 Niagara Co DMH  
 Venture Forthe

**Counties Served**

Erie  
 Cattaraugus  
 Genesee  
 Erie, Wyoming  
 Chautauqua  
 Erie, Niagara  
 Niagara  
 Cattaraugus, Chautauqua, Erie, Niagara, Orleans

**PSR**

BFNC  
 Baker Victory Services  
 BestSelf  
 Cattaraugus Rehabilitation  
 Directions in Independent Living  
 Genesee Co DMH  
 Housing Options  
 MHA Niagara  
 MHA Genesee/Orleans  
 MHA Rochester  
 Spectrum  
 Endeavor  
 The Resource Center  
 New Directions  
 Restoration Society, Inc.  
 STEL  
 Transitional Services  
 Venture Forthe  
 WNYIL

Erie  
 Erie  
 Erie  
 Cattaraugus  
 Cattaraugus  
 Genesee  
 Allegany, Cattaraugus, Chautauqua, Erie, Niagara  
 Niagara  
 Genesee, Orleans  
 Wyoming  
 Erie, Wyoming  
 Erie  
 Chautauqua  
 Erie  
 Erie, Niagara  
 Allegany, Cattaraugus, Chautauqua  
 Erie  
 Cattaraugus, Chautauqua, Erie, Niagara  
 Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

**Habilitation**

BFNC  
 Baker Victory Services  
 BestSelf  
 Cattaraugus Rehabilitation  
 Directions in Independent Living  
 Genesee Co DMH  
 Housing Options  
 MHA Niagara  
 MHA Genesee/Orleans  
 MHA Rochester  
 Endeavor

Erie  
 Erie  
 Erie  
 Cattaraugus  
 Cattaraugus  
 Genesee  
 Allegany, Cattaraugus, Chautauqua, Erie, Niagara  
 Niagara  
 Genesee, Orleans  
 Wyoming  
 Erie

The Resource Center	Chautauqua
New Directions	Allegany, Cattaraugus, Chautauqua
Restoration Society, Inc.	Erie, Niagara
STEL	Allegany, Cattaraugus, Chautauqua
Transitional Services	Erie
Venture Forthe	Cattaraugus, Chautauqua, Erie, Niagara
WNYIL	Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

**Family Support & Training**

BestSelf	Erie
Cattaraugus Rehabilitation	Cattaraugus
Directions in Independent Living	Cattaraugus
Finger Lakes Parent Network	Allegany
Genesee Co DMH	Genesee
MHA Genesee/Orleans	Genesee, Orleans
The Resource Center	Chautauqua
New Directions	Allegany, Cattaraugus, Erie, Niagara
NFMCC	Niagara
Restoration Society, Inc.	Erie, Niagara
The Dale Association	Niagara
Venture Forthe	Cattaraugus, Chautauqua, Erie, Niagara
WNYIL	Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

**Short Term Crisis Respite**

Housing Options	Cattaraugus, Chautauqua, Erie
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**Intensive Crisis Respite**

Not available in this region

**Pre-Vocational Services**

Baker Victory Services	Erie
BestSelf	Erie
Cattaraugus Rehabilitation	Cattaraugus
Directions in Independent Living	Cattaraugus
Finger Lakes Parent Network	Allegany
Housing Options	Allegany, Cattaraugus, Chautauqua, Erie, Niagara
Jewish Family Services	Erie
The Resource Center	Chautauqua
Restoration Society	Erie, Genesee, Niagara
Transitional Services	Erie
Empower	Niagara
Venture Forthe	Cattaraugus, Chautauqua, Erie, Niagara
WNYIL	Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

**Transitional Employment**

BestSelf	Erie
Finger Lakes Parent Network	Allegany
The Resource Center	Chautauqua
Restoration Society	Erie, Niagara

**Intensive Supported Employment**

Baker Victory Services	Erie
BestSelf	Erie
Cattaraugus Rehabilitation	Cattaraugus
Directions in Independent Living	Cattaraugus
Finger Lakes Parent Network	Allegany
Jewish Family Services	Erie
The Resource Center	Chautauqua
Restoration Society	Erie, Genesee, Niagara
Transitional Services	Erie
Empower	Niagara
Venture Forthe	Cattaraugus, Chautauqua, Erie, Niagara

**Ongoing Supported Employment**

Baker Victory Services	Erie
BestSelf	Erie
Cattaraugus Rehabilitation	Cattaraugus
Directions in Independent Living	Cattaraugus
Finger Lakes Parent Network	Allegany
Jewish Family Services	Erie
The Resource Center	Chautauqua
Restoration Society	Erie, Genesee, Niagara
Empower	Niagara

**Education Support**

Baker Victory Services	Erie
BestSelf	Erie
Cattaraugus Rehabilitation	Cattaraugus
Directions in Independent Living	Cattaraugus
Finger Lakes Parent Network	Allegany
Housing Options	Allegany, Cattaraugus, Chautauqua, Erie, Niagara
The Resource Center	Chautauqua
New Directions	Erie
Restoration Society, Inc.	Erie, Genesee, Niagara
The Dale Association	Niagara
Transitional Services	Erie

Empower

Niagara

**Empowerment Services**

BestSelf

Erie

Compeer Buffalo

Erie

Directions in Independent Living

Cattaraugus

Elmira Psychiatric Hospital

Allegany

Housing Options

Allegany, Cattaraugus, Chautauqua, Erie, Niagara

MHA Chautauqua

Chautauqua

MHA Niagara

Niagara

MHA Genesee/Orleans

Genesee, Orleans

MHA Rochester

Wyoming

Spectrum

Erie, Wyoming

The Resource Center

Chautauqua

Restoration Society, Inc.

Erie, Genesee, Niagara

The Dale Association

Niagara

Transitional Services

Erie

Venture Forthe

Cattaraugus, Chautauqua, Erie, Niagara, Orleans

WNYIL

Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming

## Websites for Additional Information

<https://www.omh.ny.gov/omhweb/bho/hcbs.html>

<http://ctacny.org/resources> - a variety of resources for HCBS, HARP, and other BH subjects

<http://matrix.ctacny.org/plans/7/> - information on MCOs in this region

<http://www.ctacny.org/sites/default/files/trainings-pdf/6.29.16-hcbs-foundations-for-ros.pdf> - an overview of HCBS

<https://www.omh.ny.gov/omhweb/bho/hcbs-manual.html> - OMH HCBS Manual